

Profile 2024



Lillian Ngala

CHRP, BBA-HR, CPT, MBA

Lillian Ngala is a renowned HR Director currently serving as the Director of Human Resources at Diamond Trust Bank.

She sits on several boards including the Africa Human Resource Congress, Kenya Institute of Bankers, KeNIC and National Industrial Training Institute. She is also a member of the Editorial Board and African Representative of HR Today, a global HR publication.

In addition, she is the founder and CEO of Lillian Ngala Network, a vibrant community of leaders committed to empowering the next generation of leaders; and the Lillian Ngala Foundation, a non-profit that builds decent houses for widows, cares for persons with disabilities, runs youth mentorship initiatives and supports the education of children from underprivileged homes.

Ms. Ngala has an MBA from JKUAT and is certified as a professional trainer by the Institute of Human Resource Management. She has been credited with making considerable contributions to policy formulation, talent management, workforce planning, coaching and mentoring, and culture management among other HR agendas in Kenya.

This year, Lillian has been ranked by France-based platform Favikon as LinkedIn's most influential Kenyan in the HR industry, recognized as a Top 100 Career Woman in Africa by 9to5Chick and named Africa Top Leader of the Week by SeamlessHR. Last year, she was recognized by Disruptive People among the Top 20 Leaders in Kenya and was named Industry Icon of the Year 2023 by Corporate Career Academy. In 2022, she was on peopleHum's list of the Top 50 Leaders Shaping the Future of HR in Africa. That was after she was recognized by the Nation Media Group as one of the Top 20 Women Making a Difference in Kenya in the year 2021.

Lillian is regularly featured on Citizen TV, Switch TV, KBC and Voice of America; and is a regular contributor to Daily Nation and Business Daily newspapers where she writes about leadership.

Over and above that, she has honoured invitations as a guest speaker in major conferences in the country and the region; including ISACA Conference 2023, ICX Conference 2023, AWFP Summit 2023 and 2022, the Industrial and Employee Relations Summit 2022, IHRM Conference 2022 and the KIM Women in Leadership Conference 2022 and 2021.

Lillian greatly values integrity, collaboration, communication and fairness; and is a champion for compassion, employee wellness, organization agility and the future of work. This is informed by her belief that "to win the marketplace, you must first win the workplace."

Outside of work, she spends time hiking, reading, writing and playing golf.



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